The Premier GIS Solution
ArcView GIS software is the premier solution for desktop GIS analysis and map presentation. ArcView GIS is the most popular desktop GIS and mapping software, with more than 500,000 copies in use worldwide. With ArcView GIS you can create intelligent, dynamic maps using data from virtually any source and across most popular computing platforms. ArcView GIS includes tools and data you can use immediately to perform state-of-the-art analysis on key issues. It lets you work with maps, database tables, and business charts all in a single application.

Who Uses ArcView GIS?
City and county governments use ArcView GIS to manage local zoning, land use and property tax assessments, and other municipal services. Bankers map mortgage loans. Law enforcement officials track and analyze crime incidents with ArcView GIS. Real estate developers locate new commercial development sites. Marketing professionals analyze demographic data to target advertising expenditures. Utility companies use GIS to manage facilities and service customers. In each case, analyzing data with ArcView GIS helps everyone make better, more informed decisions that improve services, reduce costs, or reach more customers.
A New Era
GIS has emerged as an integral component in nearly every type of business and government service. Once regarded as primarily “back-office” software, ArcView GIS moves the power of GIS to the desktop, throughout the enterprise, and out to your customers and constituents via Intranet and Internet applications.

GIS for Everyone
ArcView GIS software is easy to learn and easy to use. Powerful, flexible, and intuitive, ArcView GIS is unique in that it is easy to get started quickly yet can grow as your needs and requirements change. ESRI offers a suite of optional extensions for ArcView GIS that dramatically extend the software’s functional capabilities. Extensions are plug-ins to ArcView GIS that can be loaded and unloaded as needed for specialized GIS analysis.

Key Features
- Easy-to-use interface.
- Integrated charts, maps, tables, graphics, and multimedia.
- Powerful visual mapping.
- Cartographic wizards facilitate high-quality map composition.
- Easy-to-use labeling and text tools.
- Thousands of industry/application-specific symbols.
- Geographic hot links to all supported data formats.
- Exceptional analysis capabilities.
- Analysis wizards for geoprocessing operations such as buffer, dissolve, merge, clip, intersect, and union.
- High-end address matching and geocoding.
- Projection utility for shapefile projection and datum transformation.
- Geographic and tabular data editing.
- Integrate images and computer-aided design (CAD) data.
- Comprehensive database access.
- Seamless client/server access to data warehouses.
- More than five CDs of data included.
- Enhanced report writing using Crystal Decisions’ Crystal Reports™.
- Self-paced quick-start tutorial gets you up and running in 10 minutes.
- Full-color user manual guides you through key tasks.
- Comprehensive online help.
- Completely customizable.
- Comprehensive developer environment.
- Expanded analysis capabilities using optional extensions.

Platforms
ArcView GIS software runs on Microsoft® Windows®
- 95/98
- NT 4.0
- 2000
- XP
UNIX®
- Compaq™ Tru64™ UNIX
- HP® 9000/7000 and 8x7
- IBM® RS/6000™
- SGI
- Sun™ Solaris™ 2.x
Visualization
The Value of Seeing Geographically

Working geographically reveals relationships among the forces that drive your organization. It helps you see patterns you could not see before, gain new insights, and make significantly better decisions.

How ArcView GIS Can Help
ArcView GIS makes it easy to create maps using your own data. With ArcView GIS software you can access records from many types of existing databases and see them on a map.

Seeing the Big Picture
Spreadsheets list numbers in columns and summarize data in charts. With ArcView GIS software you can visualize categories of information on a map. If you are looking at consumer buying habits in your region, for example, in an instant you can see clusters or groups based on criteria that matter to you. Each category is represented by its own color. You can even add to or change the criteria to see how the big picture changes. This is the power of geography-based analysis.

Moving Up to the Next Level
If your organization is like most, you have already made a significant investment in collecting and organizing information. GIS helps you leverage this investment. ArcView GIS provides a solid, reliable system for integrating data, performing expert analysis on key issues, and visualizing your results on presentation-quality maps and data displays. You can even link multimedia or Internet data to your map, providing the next level of visual context for your data. Not only will your results be better understood, but they can also be easily integrated into many different types of analyses, empowering better decision making throughout your organization.
“Using ArcView GIS, we profile and visualize the trade areas of our branches based on point data about customers who conduct their banking transactions at each branch. This enables us to determine the degree of overlap between neighboring branches, which we’ve used in the planning of more than 100 branch consolidations following our merger. We also develop maps that pinpoint the census tracts, offering the most opportunity (as defined by something we call financial buying power) for each of our branches.”

Craig Zarider
Vice President
Chase Manhattan Bank
Produce Professional-Quality Maps and Data Displays

ArcView GIS software’s advanced cartographic tools provide a complete system for creating publication-quality maps. You can create richly detailed and attractive maps that effectively communicate the results of your analysis.

Develop Sophisticated Maps With Easy-to-Use Wizards

ArcView GIS software provides a rich set of intuitive map composition tools and wizards that lets you quickly create outstanding presentation-quality maps. The wide variety of map presentation capabilities ranges from extensive color and pattern palettes, symbols, and fonts to templates you can use again and again.

ArcView GIS mapping tools enhance communication with built-in map composition features such as on-screen map elements and prebuilt color ramps. Use ArcView GIS software’s automatic data-driven classifications, color ramp shading of data, graduated symbols, chart symbols, and business graphics to create professional-quality maps.

Quality Mapping

Key Features

- Predesigned map templates.
- Thousands of fonts and industry-focused graphic symbols.
- Prebuilt color ramps.
- North arrows, scale bars, and other standard map elements.
- Data-driven classifications (equal area, equal interval, natural breaks, standard deviation, data normalization, and many more).
- Automatic map feature labeling (overlap control, duplicate label control, scale content).
- Label and text placement tools.
- Graduated symbols.
- Rotate symbols.
- Hundreds of projections.
- Graticule and measured grid wizard.
- Integrated raster and vector data mapping.
- Automatic neatline creation.
- Edit, rotate, or hide individual labels.
- Custom legend editor.
Create Compelling Results
Save time and create a consistent style in your maps using one of ArcView GIS software’s predesigned map templates. These templates are easily customized by adding corporate logos, title blocks, or other special map elements.

From simple maps to complex map presentations, ArcView GIS includes the tools you need to produce compelling, presentation-quality map graphics.

“ArcView GIS paved the way for our company to offer Tobin Super Base”. The existence of ArcView GIS allows our petroleum land management customers to tap the full power and true complexity of the data for the first time, both on the desktop and in the field. When our sales staff demonstrates the data with ArcView GIS, it almost sells the product for us, and if the customer does not already have ArcView GIS, they want it! It is truly a symbiotic relationship.”

Pauline Jacobson
Vice President
Tobin International, Ltd.
Data Integration
ArcView GIS Uses All Types of Geographic Data

It is estimated that 80 percent of all data contain a geographic component such as country, state, ZIP Code, or street address. By using ArcView GIS and the power of geography, you can integrate this data for analysis and better decision making.

ArcView GIS makes it simple to display your data on a map. You can integrate a wide variety of data including business data, customer demographics, facilities data, CAD data, imagery, and multimedia. Built-in SQL connectivity gives you client/server database access that enables you to add data residing almost anywhere in your organization to your maps for display and analysis. You can map tabular data residing in Microsoft Access, dBASE®, FoxPro®, ASCII, INFO®, SQL®, Open Database Connectivity (ODBC), and/or SAP® R/3® databases.

Data Integration
ArcView GIS and optional extension-supported data formats include the following:

Read data from
ESRI® shapefiles, ArcInfo™ coverages, ArcInfo dynamic segmentation coverages, route systems, PC ARC/INFO® coverages, AutoCAD® (DXF™ and DWG), MicroStation® (DGN and MSG), TIFF 6.0 (including GeoTIFF), VPF, ADRG, CADRG, CIB, NITF, MrSID® (.sid), JPEG (JIF), ERDAS IMAGINE®, ERDAS® LAN and GIS, DSQ, BIL, BIP, SunRaster™ files, BMP, GRID (as image data), and DIGEST (ASRP 1.1 and 1.2 and USRP 1.2 and 1.3).

Access spatial data in a relational database management system
ArcSDE® with Spatial Database Engine™ (SDE®), or Oracle® Spatial Data Option (SDO) with SDE.

Write/Export data to
ESRI shapefiles, DXF, placeable WMF, Windows metatile, Windows bitmap, PostScript®, CGM (binary, character, clear text), and JPEG.

Import data from
ArcInfo (.e00), MapInfo® (MIF), S-57, SDTS (raster, point), and ASCII.

Extended data support from optional ArcView GIS extensions
TIN, GRID (as raster data), DOQ, IRS-1C, Landsat TM, RPF, SPOT, and GeoSPOT.

Use database tables directly from
dBASE, INFO, SDE, and ASCII files.

Access other databases through ODBC including Microsoft Access, Paradox, FoxPro, Oracle, Sybase, Informix, DB2, INGRES, or any ODBC/SQL-compliant database.

Extract data from
SAP R/3.
Create Your Own Geography
ArcView GIS provides a rich environment for data capture (digitizing) and editing. These tools let you add new features to a map or modify existing features to accurately represent change or reflect new information.

Advanced Address Matching and Geocoding
ArcView GIS has a powerful geocoding feature that automatically plots street addresses and other address data on a map and helps you manage incorrect or misspelled addresses. It can match to any level of geography from country, state, or county, down to city, ZIP Code, and street address.

Editing
- Edit geographic features and tabular attributes.
- Use either a mouse or digitizer to enter/edit data.*
- Perform stream mode digitizing.
- Perform complex vertex editing (add, move, delete, snap).
- Use powerful shape operations (split, union, combine, intersect).
- Automatically update attributes when editing.
- Calculate new values for your databases based on other information.

* Digitizer support is available for Microsoft Windows.
Spatial Analysis
Enabling Better Decision Making

Spatial analysis—the process of modeling, visualizing, and interpreting results—is the real power of a GIS. ArcView GIS contains hundreds of ways to query and analyze your data. You can run the easy-to-use geoprocessing wizards or define your own analysis procedures and yield powerful results.

You can find answers according to location, content, proximity, and intersection. As you add data to maps, find the geographic factors that drive trends and distributions. Add different data layers, and then find locations where particular characteristics coincide. Identify the places where most of your current business occurs, then find places similar to these to expand. Aggregate data geographically by summarizing it based on areas such as census tracts, states, or sales territories.

You will literally start to see things in a new light. Furthermore, the output from one analysis can be used as the input for the next analysis, enabling you to refine your analysis for better results.

“WeIS technology enables us to create an intuitive and effective environment to explore various market information. The GIS-enhanced data visualization and data mining capabilities help to speed up the underwriting and due diligence process. Also, the technology gives us a competitive edge to improve our portfolio performance and advance our products and services to clients.”

Fred Lieblich
Director of Research
MetLife Realty Group, Inc.

For more information about ArcView GIS software’s analysis tools, visit the ESRI Web site at www.esri.com/arcviewgis
...and More

Geoprocessing Wizards
The geoprocessing wizards enable you to perform sophisticated spatial analysis on the desktop. Analytic capabilities include buffer, dissolve, merge, clip, intersect, union, and join. The wizards guide you through the functions with step-by-step instructions. The instructions ensure easy and accurate execution of the analysis, ensuring easy-to-perform spatial analyses.

Projection Utility
The ArcView GIS projection utility* is a wizard-based tool that lets you project shapefiles from geographic coordinates to projected coordinates, project shapefiles from one projection to another, and perform datum transformations on shapefiles.

Report Writer
Report Writer* integrates the industry-leading Crystal Reports report generation and editing application into ArcView GIS. The process of data selection and preparation for the reporting process is streamlined using Report Writer. You can create powerful and attractive reports by using predefined templates or customized templates designed to suit your needs. Report templates can include any combination of maps, tables, and charts.

*Available for Microsoft Windows.
ArcView GIS Extensions

ArcView GIS features an extensible software architecture that delivers a scalable platform for GIS computing. This architecture works as a series of “plug-in” modules that can be mixed and matched to dramatically extend the functional capabilities of ArcView GIS.

The extension architecture for ArcView GIS provides an exceptionally flexible environment. The appropriate extension functionality can be selected from a variety of internal, external, and even user-defined options, tailoring application solutions to best meet your needs. These extensions can be loaded as necessary. When an extension is loaded, the features of the extension automatically display on the ArcView GIS user interface.

ArcView Spatial Analyst—Advanced GIS Spatial Analysis Using Raster and Vector Data

ArcView Spatial Analyst provides a broad range of powerful spatial modeling and analysis features. You can create, query, map, and analyze cell-based raster data and perform integrated raster–vector analysis.

ESRI’s ModelBuilder™ technology is included with ArcView Spatial Analyst and incorporates logical modeling with GIS. It provides beginning and advanced users with a set of easy-to-use tools for quickly building and interacting with spatial models.

*Available for Microsoft Windows.

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ArcView GIS Extensions

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Optional Extensions

- ArcView Spatial Analyst
- ArcView 3D Analyst
- ArcView Image Analysis
- ArcView Tracking Analyst
- ArcView Business Analyst
- ArcView Network Analyst
- ArcView StreetMap
- ArcView StreetMap 2000
- ArcPress for ArcView

Business Partner Extensions

- Hundreds Available

Create Your Own Extensions

- Build Your Own Solutions

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ArcView Spatial Analyst Features

- Convert feature themes (point, line, or polygon) to grid themes.
- Create faster buffers based on distance or proximity from feature or grid themes.
- Generate density maps from themes containing point features.
- Create continuous surfaces from scattered point features.
- Derive contour, slope, and aspect maps and hillshades of these surfaces.
- Perform cell-based map analysis.
- Construct and interact with spatial models created with ModelBuilder.

- Simultaneously execute Boolean queries and algebraic calculations on multiple grid themes.
- Perform neighborhood and zone analysis.
- Do discrete cell-by-cell analysis.
- Perform grid classification and display.
- Import data from standard formats: TIFF, BIL, SunRaster, USGS DEM, SDTS, and DTED.
- Access a set of even more advanced raster analysis tools through Avenue™ requests.
ArcView 3D Analyst—Three-Dimensional Surface Creation, Visualization, and Analysis

ArcView 3D Analyst™ software provides advanced tools for three-dimensional modeling and analysis. You can create, analyze, and display surface data and other three-dimensional data.

ArcView Image Analysis—Advanced Image Integration, Display, and Analysis

ArcView Image Analysis enhances the geographic imaging capabilities of ArcView GIS. This extension supports a wide range of capabilities including data visualization, data extraction/creation, and analysis. ArcView Image Analysis leverages a broad range of readily available image data types—including popular satellite imagery, aerial photography, orthoimagery, and other remotely sensed data—supplementing a wide variety of GIS applications.

ArcView 3D Analyst Features

- Build three-dimensional surface models from any point data.
- Perform interactive perspective viewing, including pan and zoom, rotate, tilt, and fly-through simulations, for presentation, analysis, or display on the Web.
- Model real-world surface features such as buildings.
- Model subsurface features—wells, mines, groundwater, and underground storage facilities.
- Drape two-dimensional features or image data on three-dimensional surfaces.
- Calculate surface area and volume, slope, aspect, and hillshade.
- Generate three-dimensional contours.
- Perform viewshed and line-of-sight analysis, spot height interpolation, profiling, steepest path determination, and contouring.
- Work with most common data formats including CAD.
- Query attribute data in 3D.
- Export data for display on the Web.

ArcView Image Analysis Features

- Use current image data sources for visual reference and to update existing maps.
- Image mosaic.
- Quickly display and manipulate image data.
- Georeference imagery to shapefiles, coverages, global positioning system points, or reference images.
- Automatically map feature boundaries.
- Perform change detections for continuous and thematic imagery.
- Perform multispectral categorizations for land cover mapping and data extraction.
- Perform image enhancement.
- Use various data types, including aerial photography and digital orthoimagery of all types, as well as current and future small-, medium-, and large-scale satellite data.
- Read and import standard data formats.

Image mosaics and data visualizations are also included in the document, illustrating the capabilities of ArcView 3D Analyst and ArcView Image Analysis.
ArcView Tracking Analyst—The Solution for Monitoring Time, Motion, and Change

ArcView Tracking Analyst enables you to explore, visualize, and analyze information relative to time, motion, and change. ArcView Tracking Analyst allows temporal/spatial analysis and interactive playback of existing data that includes time attributes. It also supports real-time data display from a global positioning system or similar technologies.

ArcView Network Analyst—Optimum Routing, Closest Facility, and Service Area Analysis

ArcView Network Analyst enables you to solve a variety of problems using geographic networks (i.e., streets, highways, rivers, pipelines, electric lines, etc.) such as finding the most efficient travel route, generating travel directions, finding the closest facility, or defining service areas based on travel time.

ArcView StreetMap—Address Matching and Street Mapping for the USA

ArcView StreetMap™ software adds nationwide (USA) street map display and address geocoding to ArcView GIS. Based on Geographic Data Technology’s Wessex Streets database (enhanced TIGER® 97 data), ArcView StreetMap includes a compressed street and landmark database for the entire United States on a single CD.

ArcView StreetMap 2000—Advanced Address Matching and Street Mapping for the USA

ArcView StreetMap 2000 is an enhanced version of ArcView StreetMap. Based on the GDT® Dynamap/2000® street database, Streemap offers the most comprehensive and up-to-date U.S. street and address data available today. The extension also includes a compressed street and landmark database for the entire United States on a single CD.

ArcView Tracking Analyst Features
- Review and analyze existing data based on time and location.
- Real-time data display and capture.
- Interactive playback.
- Trigger actions or events based on location or proximity to other geographic features.

ArcView Network Analyst Features
- Access geographic network data based on ArcInfo coverages, shapefiles, or CAD drawings.
- Find the most direct route between two locations, or find the best way to visit several locations.
- Generate clear, concise directions including landmarks.
- Create service area territories based on travel time or distance.
- Find the nearest facility.
- Perform drive-time analyses.
- Use Avenue classes and requests to automate tasks, add new capabilities, and build applications.

ArcView StreetMap
- Address matching.
- Interactive or batch address matching.
- Interactive address correction editor.
- Streets database for the USA.
- Automatic basemap creation for anywhere in the USA; maps automatically adjust to scale.

ArcView StreetMap 2000
- High-performance address matching.
- Batch or interactively match locations or intersections.
- Comprehensive, interactive address correction editor.
- Most up-to-date streets database for the USA.
- Automatic basemap creation for anywhere in the USA.
- Maps automatically adjust to scale.
ArcView Business Analyst—*Integrated Business Geographic Solutions*

ArcView Business Analyst is a unique integration of software and data in one easy-to-use package. The easy-to-use wizard-based interface guides you through sophisticated business tasks. With all the data and analysis procedures built in, you can focus on results rather than the details of the underlying technology.

ArcPress for ArcView—*High-Performance Printing and Plotting*

ArcPress™ for ArcView is a graphics metafile rasterizer that enables ArcView GIS users to optimize their capabilities for printing high-quality maps. Using the ArcPress extension, any map layout or view within ArcView GIS can be sent easily to high-quality printers or export formats while maintaining a consistently high-quality output.

ESRI Business Partner and Third Party ArcView GIS Extensions

ESRI business partner and third party programs offer a variety of GIS products and services to help you implement and maintain your GIS successfully. ESRI business partners offer solutions for specific industries and extension tools for ArcView GIS software.

Visit [www.esri.com/partners](http://www.esri.com/partners) for a complete description of the ESRI business partner and third party programs including participating firms and available ArcView GIS extensions.
Mapping and GIS professionals are leveraging the power of ArcView GIS software for developing custom applications.

ArcView GIS provides the tools you need to create specialized solutions for your mapping and GIS applications. Using Avenue, ArcView GIS software’s built-in, object-oriented scripting language, application developers and in-house programmers can quickly modify the user interface, create scripts, build custom tools, and complete solutions to support specific departments or applications in an organization.

ArcView GIS includes a rich suite of tools that allows the Avenue programmer to build custom dialogs within ArcView GIS. Standard form controls, such as command buttons, radio buttons, list boxes, slider bars, and icons, are available.

With Avenue, you can customize part or all of ArcView GIS to meet the needs of end users. For example, you can add a new tool to the ArcView GIS interface that performs a function specific to your business, or you may want to create a complete turnkey application based on ArcView GIS software.

**Avenue Features**

- Object-oriented scripting language specifically for GIS.
- Interactive graphic user interface (GUI) editing tools.
- User automation of routine or repetitive tasks.
- Deliver custom interfaces or applications as self-contained extensions.
- Direct support for dynamic link libraries (DLLs), remote procedure calls (RPCs), and dynamic data exchange (DDE).
Building ArcView GIS Solutions

*ArcView GIS—A Stand-Alone Solution or Part of an Integrated Solution*

**Do It Your Way**
ArcView GIS-based analysis can be performed by individuals, project teams, departments, divisions, or throughout entire organizations. ArcView GIS can be used as stand-alone software or as part of a network-based application.

**The Four Architectures of GIS**

**Project GIS**
- Everything you need is on your desktop.
- Use ArcView GIS to perform project-level mapping and analysis.
- Use the data that is included with ArcView GIS software or create your own.
- Link data from other applications to maps.
- Expand analysis capabilities with ArcView GIS optional extensions.

**Departmental GIS**
- Link your organization’s data to your maps.
- Integrate data from different departments.
- GIS data sets are maintained and managed centrally.
- Build desktop applications that let people work with shared data.
- Deploy your shared data throughout your organization to leverage your existing investments.

**Enterprise GIS**
- GIS data sets are managed as a core information resource in the enterprise.
- GIS databases are stored in your enterprise database management system using ESRI’s ArcSDE, allowing maps to be managed like any other data.
- ArcView GIS is used as a client to get rapid desktop access to these very large GIS databases.
- Lets you build client/server desktop mapping applications.

**Internet GIS**
- A common platform to disseminate and exchange data via the Internet.*
- Easy-to-use authoring and design framework.
- Map Notes, Edit Notes, feature streaming, local geoprocessing, and more.
- Leverage your GIS investment by publishing and distributing data on the Internet.

*Requires ArcIMS—licensed separately.*
ESRI Data & Maps CDs

ESRI Data & Maps is a multi-CD set of ready-to-use data that is bundled with ArcView GIS. Included are many types of map data at many scales of geography provided in a shapefile format. The data can be directly read from the CD–ROMs.

The CDs include data for the world, including Mexico, Canada, and European countries, as well as general data for the United States, detailed data for the entire United States, and very detailed data for U.S. regions.

ArcData

ArcData™ is a global data publishing program in which data providers license their data sets in ready-to-use formats compatible with ESRI software. ArcData providers include commercial data publishers, government agencies, not-for-profit organizations, universities, and ESRI software users.

ArcData Online

ArcData Online is ESRI’s Internet mapping and data site. A wide assortment of geographic data is available. Users can download free data and license commercial data directly from this Web site.

ArcData Guide

Use the online ArcData Guide to find geographic data for your ESRI software. The ArcData Guide offers comprehensive information on data sets from commercial vendors, government agencies, nonprofit organizations, universities, and other ESRI software users wishing to distribute their data sets.

Other Data From ESRI

ESRI focuses on publishing data sets that provide the basic data that may be needed as a framework for building your GIS database and data sets that help people learn about GIS and GIS data.

Visit www.esri.com/data for a description of ESRI’s data programs and for links to other Web sites.
User Support
A Long-Term Commitment to Your Success

You Are Important to Us
It is our goal to help you use our GIS tools successfully. Comprehensive educational and technical assistance programs are available to all ESRI users.

Comprehensive Technical Assistance
ESRI offers quick and convenient assistance with a team of highly trained GIS analysts to help you. Choose from a variety of solutions to fit your needs.

Free Online Support
Desktop software users can access announcements and frequently asked questions, download technical information, exchange messages, and participate in discussion forums with other users and ESRI staff via:
- Internet Discussion Groups: ARCVIEW-L and ESRI-L.
- ArcScripts: ArcScripts are useful tools from GIS users and ESRI. Share or download scripts developed by ESRI and users like you. Visit www.esri.com/arcscripts.

Extended Support
ESRI and ESRI international distributors offer extended, fee-based support programs. Call for details.

Comprehensive Training
ESRI offers several instructor-led courses that cover introductory and advanced topics related to using ArcView GIS, Avenue, and optional ArcView GIS extension software. Class participants take home a course notebook complete with lecture notes, exercises, and training data.
- Introduction to ArcView GIS
- Advanced ArcView GIS
- Introduction to Avenue
- Programming with Avenue
- Working with ArcView Image Analysis Extension
- Working with ArcView Spatial Analyst

Training on the Web—ESRI Virtual Campus
The ESRI Virtual Campus is the home for self-paced GIS training on the Web. Our interactive courses explain GIS concepts, explore real examples, and offer hands-on exercises to help you learn by doing, all from the convenience of your office or home. Class begins whenever you want. You work at your own pace and earn certificates and a place on the alumni roster for successfully completing classes. For more information, visit the Virtual Campus at campus.esri.com.

ESRI Press
ESRI Press is dedicated to producing high-quality, technically accurate books about GIS applications, methods, and technology. Through the ESRI Press imprint, ESRI publishes application-oriented collections of case studies, how-to books covering ESRI software packages, and academic texts covering GIS theories and methods. Visit www.esri.com/esripress for more information.

ESRI Library and Store
The library offers ESRI software literature, GIS reference materials, and many other books and resources to help you learn more about GIS and ESRI. Visit www.esri.com/library for a detailed description of available materials.

Visit www.esri.com/usersupport for descriptions of ESRI’s user support programs or call 1-800-447-9778 (1-800-GIS-XPRT). Outside the United States, please contact your local ESRI distributor.
For more than 30 years ESRI has been helping people manage and analyze geographic information. ESRI offers a framework for implementing GIS technology in any organization with a seamless link from personal GIS on the desktop to enterprisewide GIS client/server and data management systems. ESRI GIS solutions are flexible and can be customized to meet the needs of our users. ESRI is a full-service GIS company, ready to help you begin, grow, and build success with GIS.

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Fax: 909-793-5953

For more information on ESRI, call
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or contact an ESRI reseller near you.

Send e-mail inquiries to info@esri.com

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